

Bryn Teg House
Crowborough Road
Nutley, Uckfield
East Sussex
TN22 3HT

01825 713726
enquiries@sykescleaning.com



END OF TENANCY SERVICE - TERMS & CONDITIONS

1	Sykes Cleaning reserves the right to amend the initial quotation, should the client's original requirements change.
2	The customer understands that the quote given includes what is stated on the Sykes Cleaning Service List.
3	The customer understands that the price is set by size of property and additional requirements and not priced per hour. The price does not increase or decrease accordingly.
4	The client understands that all equipment and products are provided by Sykes Cleaning Ltd. The client should notify Sykes Cleaning at the time of the booking if specialist products needs to be used. Ie. Eco friendly, allergenic, High Sensitivity etc.
5	The Sales Advisors can only give an estimate of the duration required based on the information taken at the time of the booking/enquiry. Please note that the duration may vary therefore a degree of flexibility is required.
6	The client understands that there must be electrical power, hot water and working lights to be able to undertake the cleaning service. If these are not provided then a call out charge of £100 will be issued as an additional charge.
7	Dependent upon which package the customer has elected will depend on cleaning products and equipment being used.
8	Should we need to collect keys more than 8 miles from the property then an additional charge of £10 will be charged to cover fuel costs.
9	One weeks notice will be needed to cancel the service. Anything less will still be charged.
10	Sykes Cleaning Ltd will not be responsible for triggering any alarm systems. Customer should provide any special instructions for de-activation/activation of any alarm systems.
11	Sykes Cleaning Ltd offer a no quibble guarantee to return to rectify should any issues be raised from the Estate Agency Inventory or the Client. This guarantee is offered for up to Seven days after the service has been provided.
12	Sykes Cleaning Ltd will return the keys back to where they were picked up. Should the arrangement be different we need to be informed at the time of the booking confirmation.
13	Sykes Cleaning Ltd reserves the right to cancel the booking at any time.
14	The client understands that bookings are only confirmed once payment has been received in advance.
15	The client understands that Parking Charges will be an additional charge should there be no free parking facility within 100 yards (0.1 kilometres) of the property.